

NoHo Partners digital product ticket solutions

Pre-ordered digital product ticket solutions are available for business customers and entitle them to food and/ or beverage products at NoHo Partner's restaurants.

There are three different ticket solutions:

1.Product ticket

A product ticket is a single-use ticket that is valid at a specified location according to the validity period (for example: lunch at restaurant X).

The customer pays for the product tickets in advance, after which they are delivered to the customer's email for distribution. Product tickets are redeemed at the checkout using a QR code.

2.Value ticket

A value ticket is a single-use ticket where a certain amount of money is loaded (for example €15.00). The value ticket can be used at the specified location according to the validity period.

The vouchers are delivered to the customer's email and can be redeemed at the checkout using a QR code. Tickets are billed according to usage.

3.Gift card

The gift card serves as a means of payment at certain locations during a certain period of time. The subscriber determines how much value is loaded onto the gift card.

Ordering tickets through a company account

The customer must have a business account, through which one can choose the products of the ticket package wanted and the number of packages. The company account also enables the use of a wider range of services (e.g. pre-orders for the trade fair stand).

After the order, the customer receives an order confirmation with a link to activate the product ticket and share it. Tickets ordered from a company account will be invoiced according to the implementation. The invoicing period is 14 days from the creation of the invoice.

Pre-orders for exhibition stands

The customer can place pre-orders through one's business account. After the order, the customer receives an order confirmation for the ordered products, and these are delivered at the agreed time to the location indicated in the order.

Services are invoiced according to the order. By signing in to the company account and ordering, the subscriber gets valid billing rights. The invoicing period for the order is 14 days from the creation of the invoice.

Ordering product tickets online payment

Product tickets are paid in full in advance using online payment. When ordering, the customer can choose the products of the ticket package they want and the number of packages. After confirmation, the order will be charged. The customer receives an order confirmation with a link to enable or share the product ticket.

Paytrail Oyj (2122839-7) operates as the payment intermediary service provider and in cooperation with Finnish banks and credit institutions. Paytrail Oyj appears as the recipient of the payment on the bank statement or card invoice and acts as a payment intermediary for the merchant.

Ticket packages cannot be modified after ordering

Tickets cannot be exchanged for money and the remaining value is not refunded. It is not possible to use a used or expired ticket again later. If the product ticket is not visible, please update the pages of our service.

Distribution / sending of product tickets

The customer can share the link of the invitation service or directly invite users to become owners of product tickets.

Booking link = The user "earmarks" one ticket package with their own e-mail address (1 ticket package / address).

Direct sending of product tickets = Subscriber can send tickets directly to users either based on text input (max 100 pcs) or CSV file (max 5000 pcs)

Product tickets can be reserved 1 per email address / product ticket order. The user can get product tickets from several orders.

After reserving a ticket, the user receives a link to his own ticket view, from which tickets can be activated and used at the checkout when purchasing.

Terms of delivery for ordering digital product tickets and pre-orders and using a company account

<https://www.noho.fi/en/shop-tos/>